

CCC Privacy Policy

ChristCentral Churches (CCC) processes Personal Data both as a Processor and as a Controller, as defined by the GDPR. This privacy notice informs you the types of personal data that CCC holds, the processing we carry out, your rights under data protection legislation, and how to contact us.

Our principles

We are absolutely committed to protecting your privacy, and our legal duties under the Data Protection Act and the General Data Protection Regulation.

We have established the following two principles:

- CCC will process and control all data on the basis of informed consent, except where one of the other lawful grounds applies (a) contracts e.g. for employment; (b) legal obligations e.g. safeguarding; (c) vital interests e.g. when it will protect physical integrity or life; (d) legitimate interests
- We will respect your privacy. You will only be contacted in regard to CCC related matters

What information do we collect?

At CCC, we collect different types of information about our users for the following main reasons:

- To be able to communicate with users by email and other means
- To be able to register users into events and training programs
- To be able to collect donations and claim gift aid
- To help us to improve the service we offer

We collect information on our users through email sign-up, contact forms, donation forms, training application forms, registration at an event, safeguarding requirements and/or legal proceedings.

We collect the minimum information required to provide the service requested. We will ask you to consent to CCC holding and processing the information we are requesting.

- For email sign-up and contact forms - to identify you and be able to communicate with you
- For donations - to verify payments and claim Gift Aid
- For training applications - to assess suitability for the course being applied for, including contact details, and relevant experience and knowledge
- For event registration – contact details, payment details, church, access and dietary needs
- For children – to identify them, age, access and dietary needs
- For safeguarding and legal proceedings, the information held is governed by law
- We only keep other personal information where it was supplied by you for other reasons

Marketing, Research and Automated processing, decision making & profiling

- No personal data is shared with a 3rd party for any reason including marketing and research
- CCC does not operate automated processing, decision making or profiling

Who will have access to my information?

Your personal information will be visible to our internal, authenticated users. Such personnel are only allowed to use that data for CCC purposes.

Information will only be transferred to a 3rd party, or outside the EU, on the basis of informed consent, or for the performance of a contract, to protect the data subject or other persons, for important reasons of public interest, or for legal reasons.

How long do CCC keep my information?

Different types of information are subject to different retention periods. Specific data retention periods relating to your data can be supplied with a subject access request.

What are my individual rights?

Individuals have the following rights concerning information that CCC holds about them:

- Request confirmation that your personal data is being processed
- Request access to a copy of information including the source and recipients of your data
- Request the correction of any information
- Request the deletion/erasure any information
- Restrict the processing of your data when the accuracy, legitimacy or legality of the data or processing is being investigated
- Object to the processing of your data based on legitimate interests or the performance of a task in the public interest

Rights relating to data portability and automated decision making do not apply as CCC does not carry out automated processing or decision making.

You have the right to a copy of all the information we hold about you (apart from a few things which we may be obliged to withhold because they concern other people as well as you).

How can I exercise my rights?

To exercise any of your individual rights, including obtaining a copy of the information CCC holds about you, write to the Data Protection Officer at the CCC registered address, which is shown on the web site, or via the email address shown below.

dpo@christcentralchurches.org

This is free of charge for electronic copies of information, but an admin fee may be charged for hardcopies of information, or where a request is manifestly unfounded or excessive.

If you are not known to the Data Protection Officer your identity will need to be verified before handing over any information. We will reply as promptly as we can and within the legal maximum of one month.

What else should I know about privacy?

Like many websites, CCC uses tiny computer files called 'cookies' to enhance your browsing experience. We do not identify you through the use of cookies or information sent by your computer except where you have asked us to remember your details. Our pages may contain links to other websites, and you should be aware that we are not responsible for the privacy practices on other websites.

Remember to close your browser when you have finished your user session. This is to ensure that others cannot access your personal information and correspondence if you share a computer with someone else or are using a computer in a public place like a library or Internet cafe. You as an individual are responsible for the security of, and access to, your own computer.

Please be aware that whenever you voluntarily disclose personal information over the Internet that this information can be collected and used by others. In short, if you post personal information in publicly accessible online forums, you may receive unsolicited messages from other parties in return. Ultimately, you are solely responsible for maintaining the secrecy of your information.

Any Questions or Concerns?

If you have any additional questions about CCC's collection and storage of data, please contact us at:

info@christcentralchurches.org

If you have a concern about the way we are collecting or using your personal data, you should raise this with our Data Protection Officer in the first instance or to the Information Commissioner's Office at:

dpo@christcentralchurches.org

<https://ico.org.uk/concerns/>